
Applied Computerized Telephony (ACT)

Technical Data

HP offers an ACT Technical Training class to assist in understanding the basic technology, installation, application design, and programming techniques.

The class is designed for the technical individual responsible for the implementation of ACT. These people include HP SEs, customers, Value-Added Businesses (VABs), and systems integrators implementing ACT APIs (Application Programming Interfaces) into applications.

The student will have an opportunity to work with the ACT APIs in a hands-on environment, with labs to reinforce the course material. HP will also review telephone environment terms to familiarize the students with the equipment and terminology used in ACT installations.

Prerequisites

Due to the technical and application focus of this course, it is highly recommended that students possess programming skills in either COBOL, Pascal, or C, with a good working knowledge of either HP-UX or MPE operating system.

The agenda for the three day ACT Technical Training:

Day 1

- ACT Product Overview
- ACT Demo (Inbound)
- Telephony Environment and Terminology Lecture
- Telephone Switch Overview
- Telephony Labs
- Installation / Configuration

Day 2

- ACT Administration Utility
- Fault Isolation
- ACT APITEST Lab
- ACT API Introduction
- ACT API Programming Labs

Day 3

- Design Considerations
- ACT Demo (Outbound)
- Telephone Switch Differences
- ACT API Programming Labs

Upon completion of the course, we would expect the student to be able to implement an ACT solution and create an application that will utilize the functionality available with the ACT APIs.

Support Products ACT Technical Training

Ordering Information

Ordered under training number SE3044. Contact your local sales office for more information on the dates of the next ACT Technical training class, or to determine class availability.

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Information in this document is
subject to change without notice.

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